LOUISIANA TECHNOLOGY INNOVATION COUNCIL MEETING MARCH 22, 2002

Chairman Chad McGee called meeting to order. Members present were Jerry Guillot, Bob Harper, Dom Cali and Chad McGee. Chairman McGee asked for approval of minutes from previous meeting. B. Harper made motion to approve, Dom Cali seconded motion.

Chairman McGee stated that 14 proposals were before the Council for this meeting. He stated because of the number of proposals, each agency would be allowed 5 minutes for their presentation, followed by questions by the council members, if needed. He suggested each agency outline the high points of their presentation because of the time.

Presentations:

02-002-Department of Public Safety - "State Trooper Mobile Office"

Presented by: Rex McDonald, John LeBlanc and Mike Edmondson

R. McDonald began by stating presentation was for an automation project for State Police on the road. He stated troopers spend 50% of their time in administrative duties. Goal was to automate as much as possible, to allow more road time. Time of completion of project would be 6 months.

Purpose is to extend the troop office environment to the trooper on the road, thus eliminating time trooper would have to perform same duties in the office. First full attempt to actually automate an office for the troopers.

Questions:

- C. McGee wanted to verify that this would allow trooper to eliminate the need to go in the troop office to fill out reports. J. LeBlanc stated yes and in fact, would allow trooper to complete same work while he would be on stand by i.e., waiting for court, etc.)
- B. Harper asked if this funding would have any affect on the performance indicators in the traffic enforcement? R. McDonald said it would definitely improve the opportunities to accomplish that.

J. Guillot asked if this would improve any interconnectivity with other agencies from the standpoint of accessing other systems—FBI, DEQ? J.LeBlanc stated yes, trooper would be able to access programs rather than inputting all information from the various forms.

02-002-Office of State Fire Marshal-"Fire Marshal Info. Mgmt. System" Presented by Mark Gates and V.J. Bella

This project will affect every agency in the State Marshal's Office—the planning and inspection side. Office does over 15,000 plan reviews and performs over 75,000 inspections statewide. Problems with system being outdated and problem with delivery. Takes time to review each plan received by architects, mail comments back to them, etc. Also have problems with loss plans on site. Plans that are approved are kept on site for inspectors. If they are not available, Plan has to be resubmitted.

Proposing electronic submittal to State Fire Marshal's Office. This will allow staff to review plans on desktop units, make changes and resubmit to individual. Currently spending \$70,000 in plan review for mail services. This project will allow office to retain all information with associated project in a database. Field inspectors will always have information. Will be able to review information on site.

Questions:

B. Harper asked what the turnaround time is once a document is received? M. Gates stated currently it is 5 days, but they would like to reduce it to 2.

02-003-LSU-BR-"Large-Scale Deployment of Virtual Linux Servers"

Presented by: Bill Beyer

Proposal is to deploy virtual Linux servers. Targeting students in technical curriculum at LSU and see it as applicable to other state agencies and Higher Ed. Mr. Beyer stated they because of the scaling aspects of this, they are looking at the System 390 platform using Linux 390. Easily over 500 servers scattered around the campus. Proposal has the potential to save money in the area of server consolidation.

Questions:

C.McGee asked if there would be any integration with the SAP project that LSU is currently ongoing at LSU. B. Beyer stated that that is a potential. Stated they understand that there is a Linux 390 version and there are preliminary discussions and hope to do that.

J. Guillot asked if this project had the endorsement of the LSU System and the Board of Regents. B. Beyer stated they have Chancellor and Vice Chancellor's approval. It is an LSU initiative that they hope to expand.

<u>02-004-LSU Fire and Emergency Training Institute-"La. Fire Training Records Network"</u> Presented by Jeff Hildreth

J. Hildreth stated there is a problem within the state to retain certain fire department records and reporting systems. Lack of funding is a problem. Need to obtain software that is not computer friendly and expensive. Many of the departments are volunteer—there is a lack of knowledge Of how to use software or how to retain record system. Time of completing hard copy files is a hindrance.

Solution is to create a master records retention system on a server that is operated by LSU Fire and Training. They will partner and network with the Property Assurance Association of La. Will make all training records available to all fire departments.

Questions:

- J. Guillot asked if proposal have the support and endorsement of the State Fire Marshal and is there any interconnectivity planned with their office. Mr. Hildreth stated the scope of the Fire Marshal's office and the project goes in two different tracks. He stated the Property Assurance Association of La. stated, "Anything we can do to make this system work would greatly help the public."
- B. Harper asked what the \$318,000 funding for other sources was. Mr. Hildreth stated it was matching funds.
- D. Cali asked what part Linux played in this. Response was all servers are going to run on Linux based servers.

02-005-DSS-"WEB Enterprise Software Framework for DSS"

Presented by Duane Fontenot, Terry Skaggs and Chris LeBlanc

D. Fontenot stated proposal is framework software. Currently, DSS relies heavily on automation. All of systems are Legacy based and custom built which are expensive to maintain and modify. This project is leading edge technology. Dept. of Labor for the State of New York is using this product. Other states are also considering using this to replace existing products. Product is exceptionally easy to use. Request for \$1 million is match money--\$21 million for this product is what it will take DSS to get behind the 1980 built Legacy system. Currently, it takes 6 months to create enhancements to the current system. With this product,

they hope to cut time in half.

Questions:

- B. Harper stated if DSS received the \$1 million, there is a commitment to finish this and migrate to another system. D. Fontenot said it was understood.
- C. McGee asked when this would be implemented. D. Fontenot stated within 12 months.

<u>02-006-DEQ-"Interactive Real-Time Vehicle Emission & Safety Testing"</u>

Presented by Thomas Bickham

Program is to develop a state implementation plan for vehicle emission. It is a very comprehensive vehicle inspection and maintenance program. EPA has mandated that this type of program be implemented. Federal sanctions could be implemented if not developed. There is a Sept. 15, 2002 deadline.

Proposal integrates the vehicle safety testing as well as environmental testing with vehicles. Other states have automated the safety aspect. Allows electronic collection of vehicle inspection data from manual to automated. Scanners will be used to scan for driver's license number, and VIN #. OBD plug that all verifies all emissions are operating properly and integrates into the safety issues.

Questions:

- J. Guillot asked when was DEQ advised of Sept. 15, 2002 deadline. T. Bickham Advised they were advised two months ago. Mr. Guillot also asked if this item was included in DEQ's budget request last year. Mr. Bickham stated it was not, but was a supplemental request for next fiscal year.
- C. McGee asked what would be the results if the project were not funded.
- T. Bickham said DEQ would have to cut \$750,000 from their budget to do this.

<u>02-007-DHH-"Office for Addictive Disorders Document Imaging Solution"</u>

Presented by Beth McClain, Juanita Alexander

J. Alexander stated proposal is for an imaging solution. Difficult to maintain all paperwork that is incoming to the Fiscal Section. Very difficult to store information with storage limitations. Currently is a manual system. Want to implement an imaging solution in order to scan information and have readily available. Benefits would be a standardized solution and would be used to prepare various reports.

Questions:

C. McGee asked is the agency had any type of imaging system currently. Ms. Alexander stated no. Largest cost would be equipment and software. C. McGee asked if the main advantage would be is that the agency Would be more efficient. Ms. McClain stated yes.

D. Cali asked if Pat Potier and Ms. McClain he was very supportive of project.

<u>02-008-19th Judicial District-"Implementation of Emerging Technology in One La. Justice System"</u>

Presented by Jo Bruce and Doug Welborn

J. Bruce stated project would involve working in conjunction with lower courts. Don't have software in place-to-place information in electronic format vs. paper format. Have discussed this with Supreme Court and understand this will involved other JDC's are eager to accomplish goal. They receive electronic information from 64 different parishes, in different formats and they would like to see a prototype developed to accomplish this.

Questions:

Bob Harper questioned who would be run the program—elected judges or clerk? J. Bruce said database would be operated by the clerk—has an intergovernmental agreement signed by all parties.

C. McGee asked who would benefit the most from this program. J. Bruce stated the citizens of the state because as it is now, there is a tremendous backlog of cases.

<u>02-009-Dept. of Labor-"Keeping Our Best and Brightest: LaWorks & Web-based Campus Kiosks"</u>

Presented by Lynn Templeton and Dr. Jim Logan

L. Templeton stated proposal is for a web-based kiosks system. DOL has been working over the past few years to make all services online—at least 90% of services are online. Currently on DOL website, there are 20,000 listing for jobs every day. Problem with current system is that it is now reaching target audience that DOL wants to reach—i.e., students (technical college or four year universities). DOL has been working with BR Tech. College and LSU to get more involvement.

The kiosks system would use web-based technology. Proposed kiosks would be linked to DOL website and would make all services available on that site. Individuals accessing site could post resumes, review job opportunities, etc. Want to place kiosks on all technical community college campuses and 3 on the LSU BR campus. Have discussed with Dept. of Education of the possibility of placing in some high schools.

Questions:

D. Cali asked if the content would be the same as the content on the Internet. L. Templeton stated yes. Mr. Cali asked why someone would want to use the kiosks vs. using the pc in a dorm or at home. She stated many students are not aware of DOL's website and they believe the kiosks would catch their attention if placed in areas where students congregate.

02-010-Div. of Admin.-OES-"Louisiana MAP"

Presented by Ed Leachman and Marty Beasley

E. Leachman stated La. Map was a partnership between the GIS Council and OES to enhance the delivery of geographic services and information to anyone who has a legitimate Louisiana interest via the Internet. There are three goals: Define a framework of data, build a set of services to allow agencies to access the framework data and have a La. Map Academy which will allow OES to train and orient individuals on how to use the services.

The benefits of La. Map is eliminating the costly redundancy in multiple agencies having to build the same data or go out and find the same data. Looking at developing standards as part of the definition of the framework data.

Questions:

- J. Guillot asked for a list of agencies who were supportive of this endeavor.
- E. Leachman stated he would obtain copy of listing for him.
- C. McGee asked if primary users would be other state entities or citizens. E. Leachman stated one of the major goals is for majority of individuals who have no GIS knowledge, but will not abandon state agencies.

02-011-Div. of Admin.-OES-"Louisiana's e-Government Portal"

Presented by Karen Paterson

K. Paterson began by stating vision for e-government which represents a single view across multiple dissimilar web sites that is providing content aggregation and delivery of information and services in a personalized way to a targeted audience.

Project will establish an e-Governmental Portal for La. that will provide citizens and businesses ready access to state information and services. She stated the project will establish the hardware and software foundation to launch the initial e-Government Portal technology platform that will allow the state to meet these growing expectations in an efficient, cost effective manners. Important feature of this project is the migration of existing web assets such as InfoLouisiana, the La. Services Director, La. News, Announcements and Notifications and agency web sites into the new environment thereby eliminating redundancy and reducing project time, cost and risk.

Questions:

B. Harper asked how a contractor would be selected for the project. E. Leachman stated the CSSA contract would be used. Mr. Harper asked who would be on the selection committee. Mr. Leachman stated there is a Focus Group that assists them and they would be on the committee.

02-011-University of La. at Lafayette-"The Center for the Digital Moving Image Project"

Presented by Gordon Brooks

ULL has partnered with DED and other institutions, businesses, and service providers to propose a pilot program that will result in the creation of "The Center for the Digital Moving Image." The center will support and enhance and information technology clustered in Lafayette.

Primary goal will be to support the development of Entertainment and Information Technology, two of the nine industry clusters identified in Louisiana's long-term master plan for economic development, Vision 2020.

Questions:

- J. Guillot asked has there been any support of this project by the La. System Board or the Board of Regents. Mr. Brooks stated that Dr. Sally Clausen and Dr. Joseph Savoie are very supportive of the project.
- C. McGee asked if the students would benefit the most from the project. Mr. Brooks replied

no, the students are benefiting from the academic instruction they are receiving. This deals with new research and new innovations in the area of digital moving imaging and economic development and helping the economy grow and helping students stay in Lafayette.

<u>02-013-Div. of Adm.-CPTP-"Implementation of Statewide Learning Management System"</u>

Presented by Sam Breen, Stacey Richardson

S. Breen stated currently CPTP (Comprehensive Public Training Program) used the State Registrar to record class requests, set up classes, register people for classes, maintain class attendance data, maintain confidential test scores, produce transcripts and management reports. He stated there was no automated input of transactions from other departments, nor from the Web based training (NETg) system. CPTP provides reports and text files to other departments who request training data on their employees.

This project would provide CPTP with the tools needed to expand its current mission of administering the state-funded training program offering management development, supervisory training and general application classes, and begin to align learning initiatives with business objectives.

Supervisors would have ability to search for available classes, register, wait list, or cancel from classes, register and track individuals or groups through enrollment, cancellations and class completion.

- C.McGee asked how this would integrate with the current HR the DOA runs. S. Richardson stated he believes the data could integrated with other systems.
- B. Harper asked what the \$339,000 professional services would be used for. S. Breen replied that since there are 4 individuals with CPTP, they do not have any staff to do this project, so it would be done by other individuals.
- D. Cali asked if it would be possible to extract various types of information from this and S. Richardson stated yes.

02-013-Div. of Adm., OCS-"Prototype for Centralized E-mail as a Line of Service"

Presented by Randy Walker and Barbara Oliver

R. Walker stated this project develops the framework and initial implementation for an enterprise e-mail system. It addresses the budgetary and strategic benefits for supporting a statewide, single e-mail system that will replace the three primary email systems currently deployed and supported at over 30 agencies across the state. This request is to see the implementation. The project has three goals: 1)to build the technical and support framework through which this and other desktop lines of service will be offered; 2)to implement an IT line of service that can provide immediate benefit to core business function that encompasses a large base of the state's workforce; and 3)to develop a deployment plan that can be used for this and other enterprise services to be offered in the future.

Questions:

B. Harper asked if users that would be moved over be requesting to pay funding that we currently are not provided in our budget. R. Walker stated it appears there are cost of \$50 to convert each user. He stated they hope within a year based on converting Exchange, that base would be big enough to roll those costs into on-going costs.

No further questions.

C. McGee called for recess for lunch for 45 minutes. Meeting reconvened at 12:50.

He stated there were many good projects, but unfortunately not all could be funded. He stated there was not a project on this list that he would not support, so if project was not funded today, work with him and he would work with the Legislature to try to find funding or an alternative.

- C. McGee called for motions to approve projects. D. Cali made motion to approve Project 02-11 (La.'s e-Government Portal). B. Harper seconded motion. No objection. Project approved.
- D. Cali motioned approval of Project 02-001 (State Trooper Mobile Office). J. Guillot seconded motion. No objection. Project approved.
- B. Harper motioned approval of Project 02-002 (Fire Marshal Information Management System). J. Guillot seconded motion. No objection. Project approved.
- C. McGee motioned approval of Project 02-013 (Implementation of Statewide Learning Management System). D. Cali seconded motion. No objection. Project approved.
- C. McGee made motion for approval of Project 02-014 (Prototype for Centralized E-mail as a Line of Service). J. Guillot seconded motion. No objection. Project approved.

